

Strule Arts Centre Access Guide

This guide is designed to provide helpful information for people with access requirements when visiting the Strule Arts Centre.



Townhall Square, Omagh,
Co. Tyrone, BT78 1BL
Box Office Tel: 028 8224 7831
www.struleartscentre.co.uk
Email: info@struleartscentre.co.uk

The Strule Art Centre is committed to providing the best possible service for all our visitors.

Programme for the Centre

The Strule Arts Centre's Programme is published three times a year and is available from the Centre's Box Office or website - www.struleartscentre.co.uk.

It can be provided in alternative formats on request.

Strule Arts and Disability Advisory Group

The Arts and Disability Advisory Group was established in October 2008 to advise on various issues in relation to Arts and Disability in the Centre. The Group helps to improve and develop the service delivered to all our customers.

Getting to the venue

The Strule Arts Centre is located close to all town centre car parks with the nearest at the Oasis Plaza.

Accessible Parking for people who have a Blue Badge is available from High Street via an intercom/bollard system.

To use the Intercom system a car will have to pull up onto the grey paving to be able to reach the button.

Accessible Parking Spaces are directly in front of the main doors.

When booking tickets these spaces must be reserved on a first-come, first-served basis.

For patrons who wish to use the building at other times, please call in advance to ensure that parking will be available.

Vehicles are also permitted to drop off and collect patrons who have access requirements.

Entrance

There are 2 accessible entrances into the centre.

- 1) From the public car park over the bridge from the South West College. (Level 1)
- 2) A ramped approach from High Street or the accessible parking area. (Level 2)

Both entrances are level and firm.

The Venue

The Centre's entrance doors are wide and automatic.

The flooring is mainly of non-slip tiles, wooden flooring and carpet. The Dance Studio has a polished wooden floor.

The venue has two wheelchairs on site for use by patrons if required.

Accessible toilets

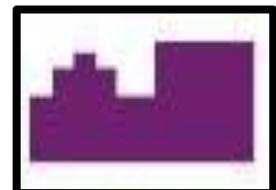
Accessible Toilets are available on each level of the building.

The Accessible Toilets have emergency call systems.

The Reception/Box Office

The Reception and Box Office areas are located on the left as you come through the doors on level 1.

The Box Office has a lowered counter.



The Auditorium

The Auditorium can be entered on level 1.

There is level access and handrails at both sides.

There are 10 spaces for people using wheelchairs in Row D.

If you require one of these spaces please inform Box Office when booking tickets.

Lifts

There is lift access to all floors.

It has lowered control positions, speech indication and Braille signage.

It can accommodate one person using a wheelchair plus another person.

All doors leading from the lift areas have automatic push pads at a lowered level.

Café

The Café is located on Level 2.

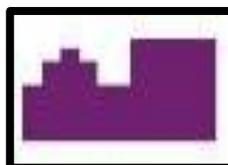
The Café's floor is level and has a lowered counter.

The furniture can be moved to suit the customers.

Salmon Leap Bar

The Salmon Leap Bar is on the ground floor near the Box Office.

The bar has a lowered counter.



Personal Assistance Support Scheme (PASS)

The PASS Scheme provides a complimentary ticket to a person for their companion, where that person would not be able to attend or use the services at the Strule Arts Centre without that companion.

A PASS ticket can be booked by phone or in person and by referencing your Scheme membership number.

A registration form for this scheme can be collected from Box Office.

Facilities for those with Hearing Impairments

The Auditorium and Lecture Theatre have infrared hearing systems.

Hearing devices are available, free of charge, from Box Office.

These devices work best in Rows E, F, G and H.

A portable induction loop is also available for meetings.

Visible alarms will display during emergencies.

Facilities for those with Visual Impairments

High Visibility and Braille Signage is provided throughout the Centre.

All Assistance Dogs are welcome. Please make staff aware when booking your ticket to ensure that staff can provide you with the most suitable seat.

The Lift has Voice Indication.

The Venue has contrasting floor textures.



Visual Guide

The Visual Guide provides photos of the venue and what the visitor will hear, see, smell and feel during their visit. This can help people familiarise themselves with the venue.

Strule Arts Centre's visual guide is available from Box Office or can be downloaded from the website.

Emergency

In the event of an emergency, refuge areas for people using wheelchairs have been designated in the fire-protected stairwell on the levels which do not have emergency exits.

Access Requirements

If you have any access requirements that you wish to register with the Theatre please let Box Office know before you attend.

Feedback

The Strule Arts Centre welcomes your feedback to enable us to make the visitor's experience more enjoyable for all our customers.

The Centre will act to include changes where reasonable and possible to do so.

If you require any further information or guidance, please contact the Strule Arts Centre on 028 8224 7831 or email info@struleartscentre.co.uk

Facilities on each level

Basement

- Lecture Theatre
- Recording Studio
- Music Practice Rooms
- Accessible Toilet

Level 1 - Entrance from Bridge Street / Riverfront

- Office/ Tourist Information Centre
- Salmon Leap Bar (Performances only)
- Access to Main Auditorium
- Access to Dance Studio
- Accessible Toilet

Level 2 - Entrance from High Street

- Café
- Gallery Exhibition Space and Bar
- Access to Upper (rear) seats of Auditorium
- Art Workshop, Ceramics Room
- Print Studio
- Accessible Toilet
- Baby Changing Facility

Level 3 - Top Floor

- Upper Café
- Meeting Area
- Accessible Toilet
- Baby Changing Facility

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